

ORIGINAL



0000171680

Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

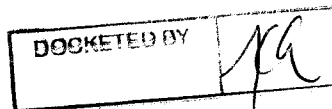
July 13, 2016

Via UPS Overnight Delivery

Re: *Quarterly Lifeline Report*
Docket T-20802A-11-0174
Decision No. 73344

Arizona Corporation Commission
DOCKETED

JUL 14 2016



AZ CORP COMMISSION
DOCKET CONTROL

2016 JUL 14 P 1:32

RECEIVED

Dear Executive Director:

As a result of the granting of the Application for ETC status in Arizona of TerraCom, Inc. ("TerraCom"), Terracom agreed to abide by the conditions included in the Staff Recommendations section of the above-named decision number.

Staff Recommendation Number 43, paragraph H, is as follows:

TerraCom shall submit in Docket Control, as a compliance item in this docket, a quarterly report detailing the total number of Lifeline customers, the total number of customers removed from the customer base due to 60-day inactivity, the number of customers removed from the customer base due to annual verification and the total number of customers who voluntarily relinquished Lifeline service. In compiling the data for these reports, TerraCom must comply with 47 C.F.R. §54.405(e)(3), in which the FCC outlines the de-enrollment policy for non-usage and 47 C.F.R. §54.407(c), in which the FCC defines activities that constitute usage. The quarterly report should be submitted as a compliance item in this docket on the 15th of the month following the end of each calendar quarter, beginning January 15, 2013, or with the first complete quarter following the offering of prepaid Lifeline calling plans, whichever is earlier.

Attached, please find an original and thirteen (13) *redacted* copies of the information requested above for the 2nd quarter of 2016. The **confidential** version of this report has been filed separately and under seal with a copy to Brian Bozzo in the Compliance Division. Please let me know if there are any questions regarding this filing.

Sincerely,

Matt W. Dean
Regulatory Agent for TerraCom, Inc.
405-755-8177 x103
mdean@telecompliance.net

Enclosures

Cc: Brian Bozzo, Compliance Division, AZCC

TerraCom, Inc.

Arizona Quarterly Lifeline Report - Qtr 2 2016

REDACTED VERSION

Docket T-20802A-11-0174

Decision Number 73344

Total Lifeline customers for each month:

Apr-16 REDACTED

May-16 REDACTED

Jun-16 REDACTED

Lifeline customers removed for non-usage:

Apr-16 REDACTED

May-16 REDACTED

Jun-16 REDACTED

Lifeline customers removed due to annual verification during:

Apr-16 REDACTED

May-16 REDACTED

Jun-16 REDACTED

Lifeline customers who voluntarily ended service during:

Apr-16 REDACTED

May-16 REDACTED

Jun-16 REDACTED